



update

The Seniors' Care Assistance Program Helping Seniors Get the Care They Need

Effective January 1, 2016, the NSTU Group Insurance Trustees introduced a new program funded by the NSTU Group Insurance Trust Fund for both active and retired NSTU members and their families.

The Seniors' Care Assistance Program is the only service in Canada that connects members, immediate family, and parents to a Registered Nurse who specializes in senior care assistance. The program helps members understand their senior care choices and ensure they get the right care every time.

As an active or retired NSTU member, Bayshore HealthCare will help you, your spouse, parents, children, or other relatives navigate the senior support services that are available. They will also assist you in making important decisions and will ensure that you and your loved ones receive the proper care they deserve.

The program is based on three main principles: Connect, Access and Care.

The Seniors' Care Assistance Program will Connect you to publically funded senior care resources. Bayshore HealthCare nurses will assess all funding options and financial queries and help you and your family understand and access alternative ways to pay.

Bayshore HealthCare nurses will help you and your families manage Access to senior care and support services by finding and accessing services that are right for your family member.

Bayshore also takes Care to ensure that recommended services such as nursing care, personal care, companionship, house cleaning, home retrofit and meal deliveries are fully assessed and approved by Bayshore HealthCare and are provided by organizations you can trust.

Please note: The costs and fees associated with utilizing a recommended service will be the responsibility of the member/family using the service.

Recently you received through the mail a memo, brochure, and fridge magnet to introduce the new program to active and retired members. The Trustees encourage you to keep this information close for reference as most families will have the need to deal with these issues at some point. Assistance of this nature can help reduce the stress of ensuring family members receive the care they need.

If you are interested in participating in this program, at no cost to you or your family, the Seniors' Care Assistance Program can be contacted at 1-844-453-NSTU (6788).

If you have any questions, please contact: Nancy MacDonald at (902) 477-5621 (local), 1-800-565-6788 (NSTU) (toll-free).

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